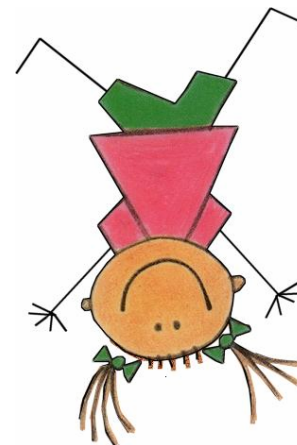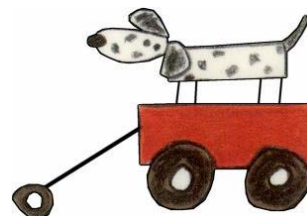# Utah Division of Child and Family Services

Quarterly Report—Demographic Data

4th Quarter FY07

Prepared by: The State Office Data Unit

Descriptive Information

Descriptive information about the cases and population currently served by Child and Family Services is included for monitoring trends or changes regarding our clients or services. Additionally we have included information regarding our providers and our workforce. Please be aware as you review the information in this report, that the percentages of rural regions may fluctuate more as they are

CPS Information

The data in the chart below show the percentage of unaccepted referrals out of all calls that Intake enters into SAFE. Calls entered into SAFE are categorized as accepted, unaccepted, reversal to unaccepted, additional information and information only. Referrals coded as additional information or information only are not included in the total number of referrals. Reversal to unaccepted and unaccepted referrals are both counted for the total number of unaccepted referrals. Before determination of an unaccepted referral is made, policy and procedures are followed, including staffing the decision and documentation of the decision and required actions. This report pulls information based on system entry date.

An increase has been seen in Southwest region since they implemented a centralized intake for their region. It may be that having personnel specialized in intake has resulted in more complete documentation of unaccepted referrals.

Percent of Unaccepted Referrals Versus Total Received by Region

	4th QT FY06	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	44%	41%	42%	38%	37%
Salt Lake	34%	33%	39%	39%	39%
Western	36%	26%	31%	32%	34%
Eastern	29%	26%	26%	28%	27%
Southwest	22%	23%	21%	29%	36%
Division	36%	33%	37%	36%	37%

r_cps_calls in cps.pbl
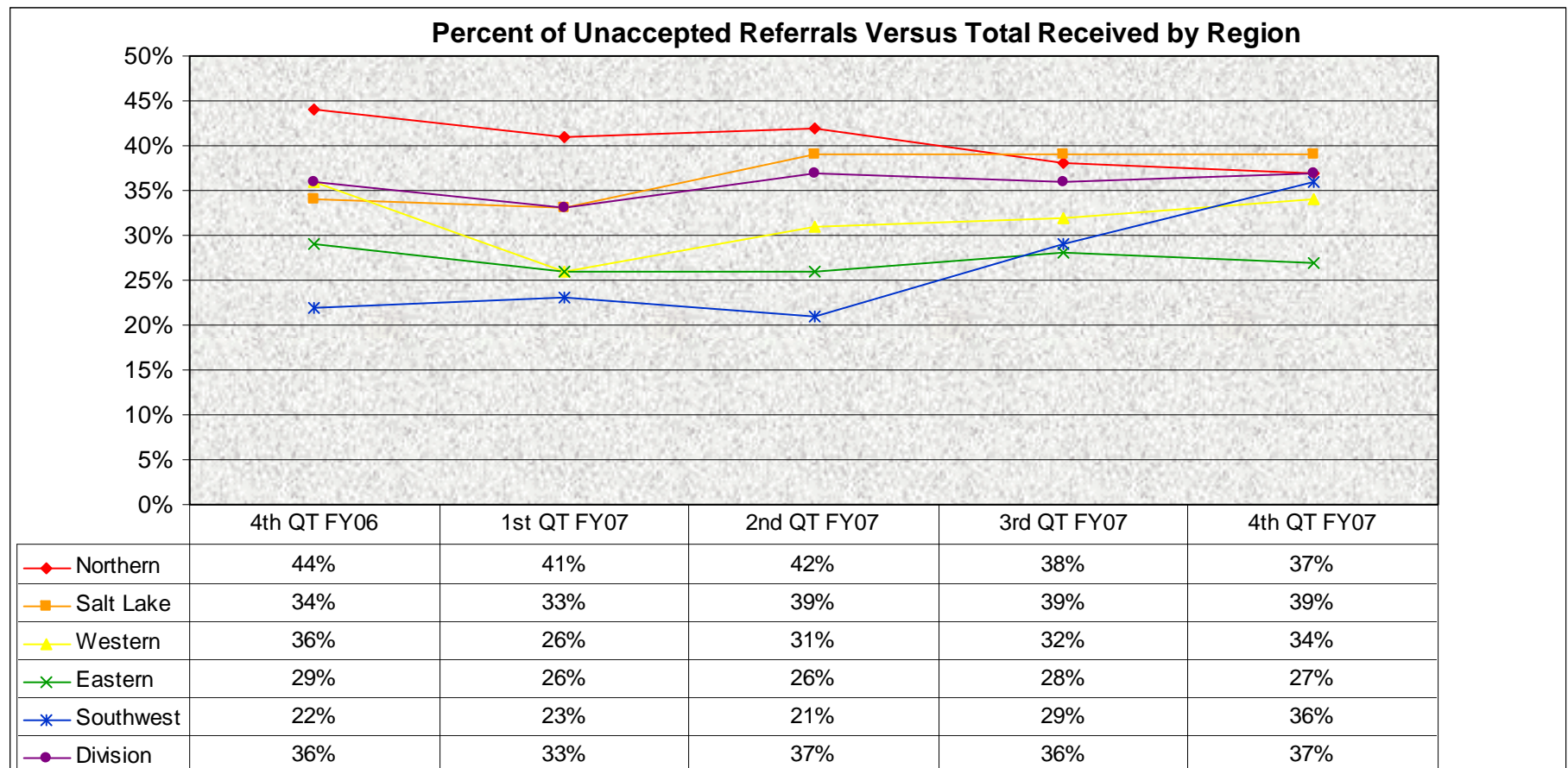
This chart shows the number of new CPS investigations received during the month based on the start date of the cases. The number of new CPS cases has increased the past two quarters.

Number of New CPS Investigations by Quarter

	4th QT FY2006	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	1214	1356	1238	1461	1465
Salt Lake	2197	2210	2098	2116	2134
Western	770	750	713	828	809
Eastern	299	289	290	289	354
Southwest	475	431	380	577	553
Division	4964	5052	4719	5274	5328
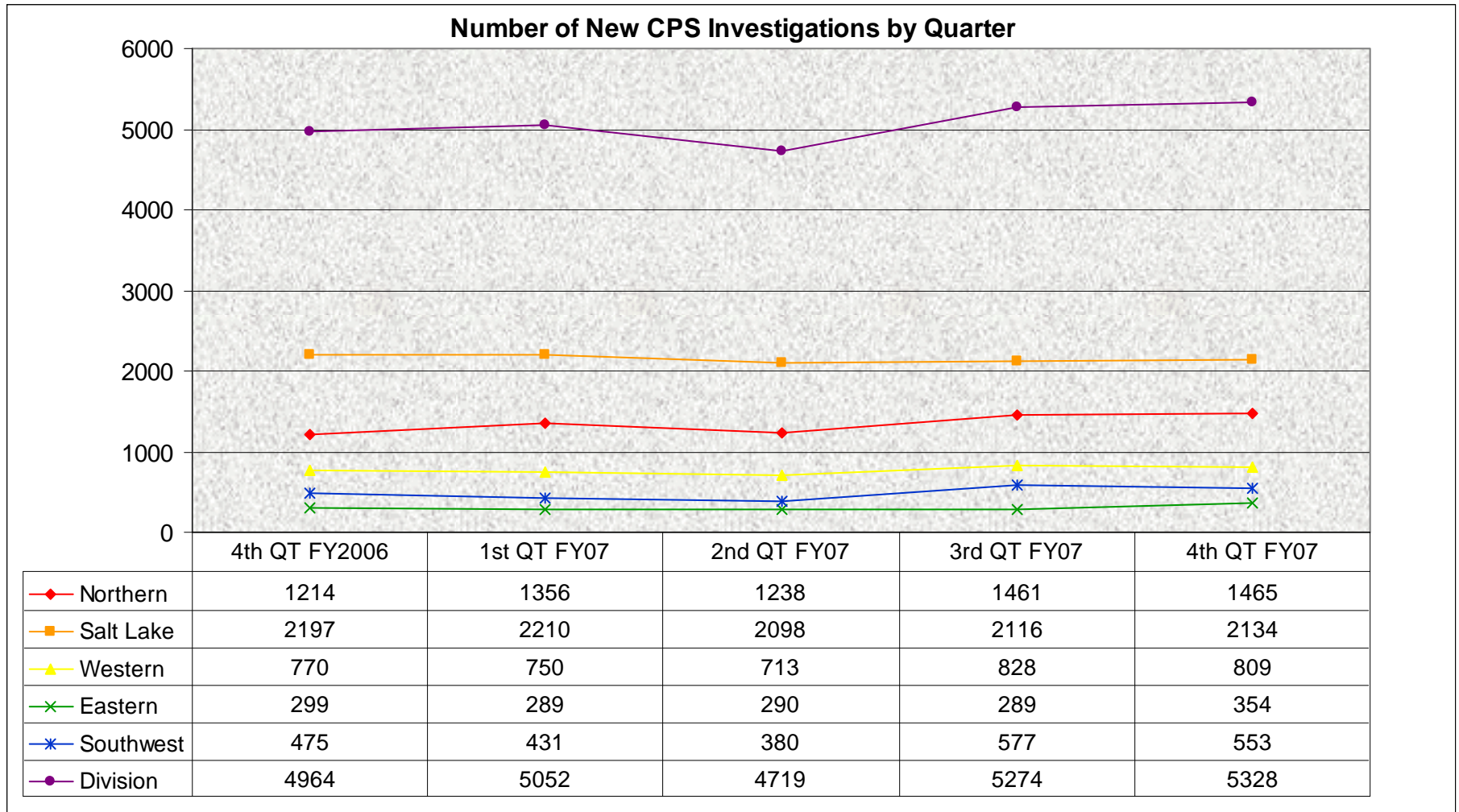
r_cps_nw_count in CPS.pbl

Child Maltreatment 2005 (federal report based on NCANDS data for 50 states) reports that for 28.5% of investigated reports, at least one child was found to be a victim of maltreatment with dispositions of supported, indicated, or alternative response victim. The data below show a higher average supported rate than the national. There is a lot of state variability on what is accepted for investigation, and how abuse or neglect is defined. Utah's inclusion of domestic violence related child and out-of-home perpetrator abuse may contribute to the higher supported rate.

Percent of CPS Investigations Supported

	4th QT FY2006	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
■ Northern	36%	38%	41%	43%	41%
■ Salt Lake	37%	39%	38%	42%	40%
■ Western	48%	48%	45%	45%	47%
■ Eastern	45%	41%	42%	45%	40%
■ Southwest	45%	48%	45%	43%	45%
■ Division	40%	41%	40%	43%	42%

r_cps_cl_results in CPS.pbl
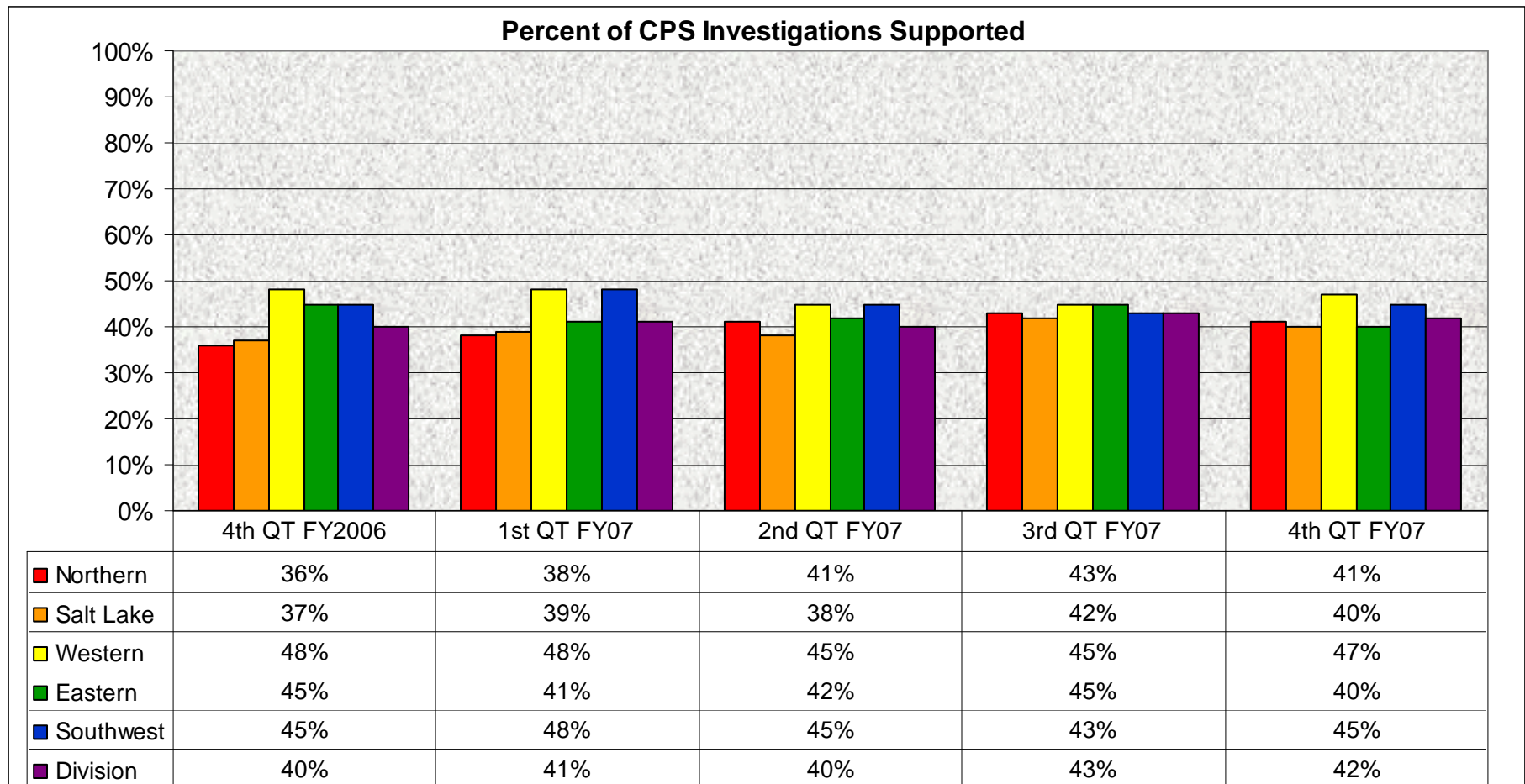
Allegation types and definitions can be found in DCFS practice guidelines on the DCFS website. They have been grouped into main categories below. The most prevalent supported allegation type is Domestic Violence Related Child Abuse which, in the 4th Quarter of FY07 had 1,331 supported victims.

Percent of Supported Allegation Types FY07 4th Qtr

Color	Category
■ (red)	Domestic Violence Related
■ (orange)	Medical Neglect
■ (yellow)	Neglect
■ (green)	Non-Supervision
■ (blue)	Other
■ (dark purple)	Physical Abuse
■ (magenta)	Psychological Abuse
■ (gray)	Sexual Abuse

Pie chart values: 29%, 0%, 11%, 9%, 20%, 20%, 9%, 25%
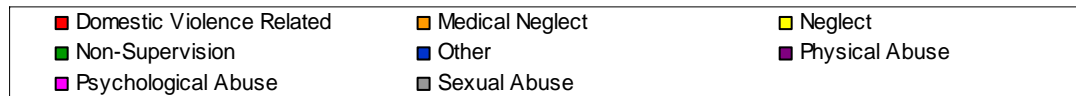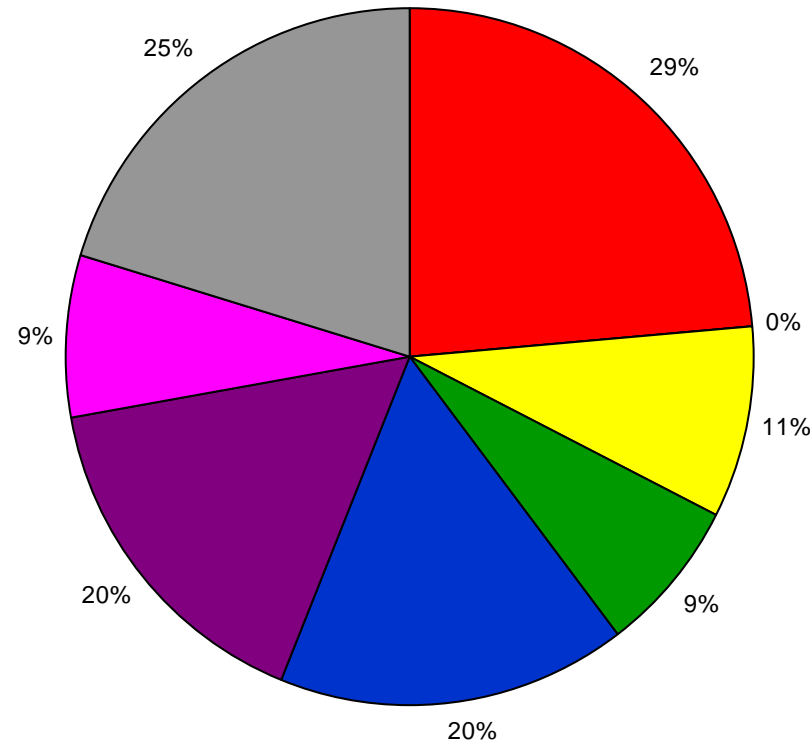
r_cps_cl_allegations_groups in CPS.pbl

The charts below show the percentage of substantiated victims receiving ongoing out-of-home DCFS custody or home-based services from the Division of Child and Family Services within 14 days of CPS case closure.

Percent of Supported Victims Receiving Out-of-Home DCFS Custody Services

	4th QT FY06	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	7%	9%	8%	10%	8%
Salt Lake	9%	8%	9%	11%	11%
Western	6%	5%	8%	8%	9%
Eastern	10%	14%	15%	8%	8%
Southwest	9%	10%	8%	15%	8%
Division	8%	8%	9%	10%	9%
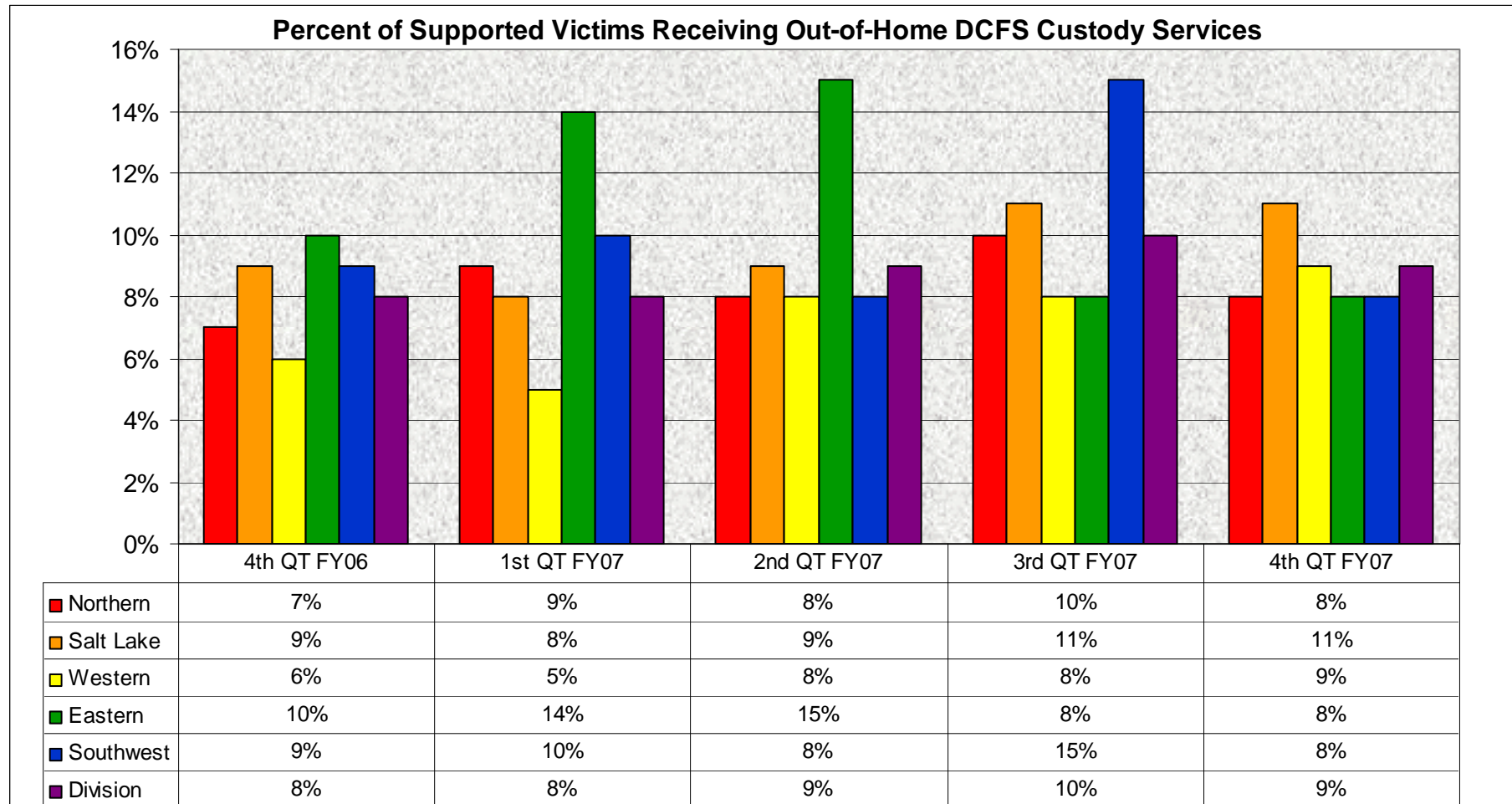
r_cps_cl_ongoingservices & r_cps_cl_victims in CPS.pbl

Home-based services include Protective Services Supervision (PSS), Protective Services Counseling (PSC), Protective Family Preservation (PFP), Protective Supervision Interstate (PSI), Clinical Counseling Services (CCS), Counseling Individual Services (CIS).

Percent of Supported Victims Receiving Home-Based Services

	4th QT FY06	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
■ Northern	24%	22%	18%	23%	17%
■ Salt Lake	15%	11%	9%	15%	13%
■ Western	8%	10%	11%	11%	9%
■ Eastern	30%	36%	17%	26%	19%
■ Southwest	13%	18%	22%	22%	16%
■ Division	17%	16%	14%	18%	14%
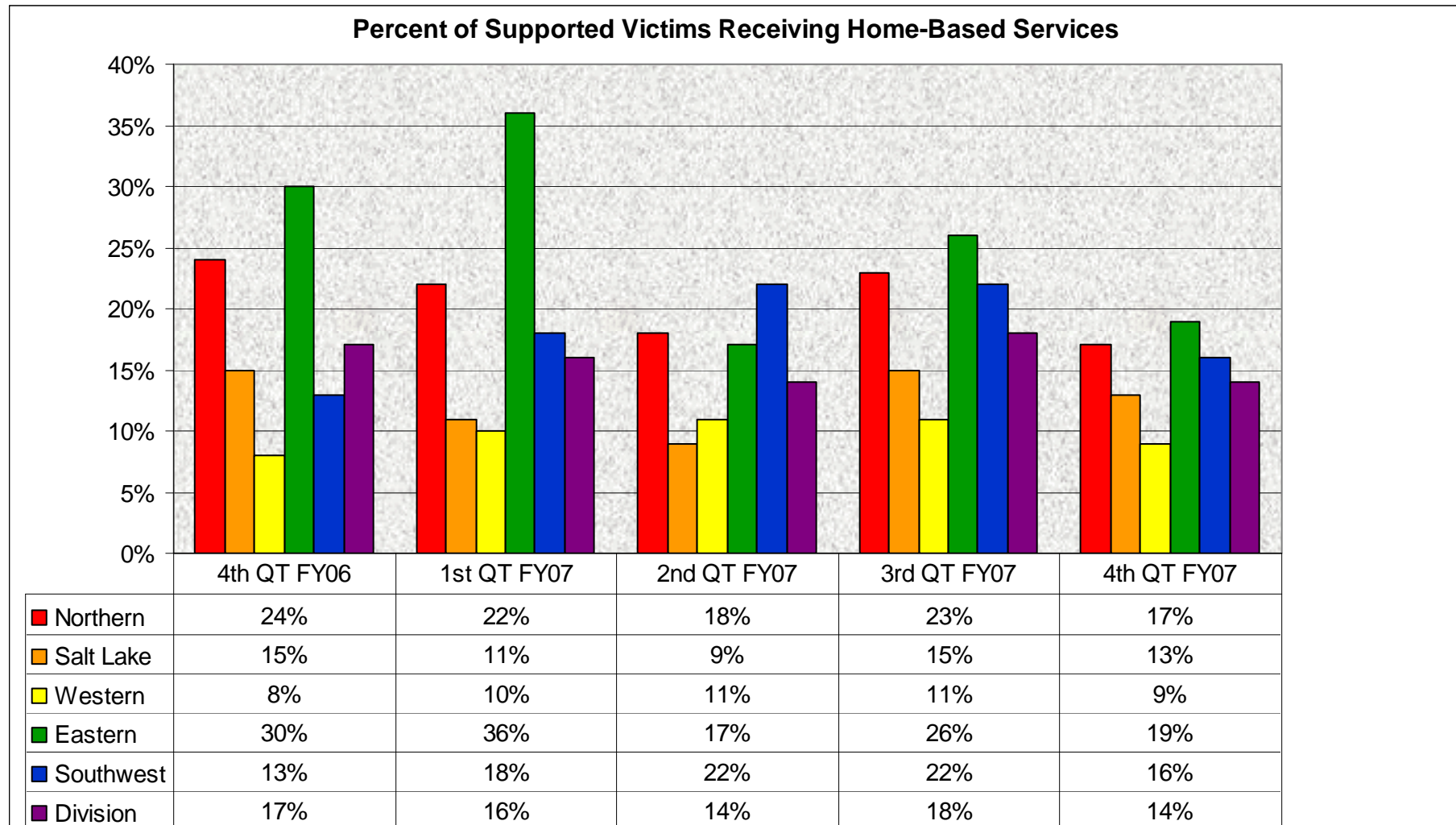
r_cps_cl_ongoingservices & r_cps_cl_victims in CPS.pbl

Removal Information

Children may be placed into protective custody by a CPS worker during the course of an investigation, they may be removed or ordered into foster care as the result of a home-based case or a juvenile court hearing. The table below shows the number of children with removals recorded from the CPS cases, the total number of removals, and the number of new SCF cases opened during the time frame.

		4th QT FY06	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	CPS Removal	76	63	62	50	67
	Total Removal	142	149	137	160	138
	New SCF	120	139	113	151	123
Salt Lake	CPS Removal	113	111	99	141	118
	Total Removal	238	237	196	222	253
	New SCF	213	221	190	195	226
Western	CPS Removal	19	26	33	37	47
	Total Removal	47	80	82	81	94
	New SCF	45	75	73	73	84
Eastern	CPS Removal	26	18	17	12	12
	Total Removal	62	37	41	34	42
	New SCF	63	35	40	32	40
Southwest	CPS Removal	38	37	38	65	33
	Total Removal	52	79	51	86	50
	New SCF	47	55	36	79	51
Division	CPS Removal	272	255	249	347	277
	Total Removal	541	582	507	583	577
	New SCF	485	525	452	530	524

r_protectivecustody_cpsrem_reg in CPS.pbl, r_removal_nw in removals.pbl and r_scf_nw_cases in SCF.pbl

The chart below shows the percent of total removals where there was a case contributing factor of drug abuse, alcohol abuse, fetal drug addiction, or fetal alcohol.

Number of Removals with Substance Abuse Contributing Factor

	4th QT FY06	1st QY FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	53%	56%	54%	63%	65%
Salt Lake	59%	49%	56%	70%	57%
Western	57%	55%	61%	69%	55%
Eastern	63%	73%	63%	65%	67%
Southwest	71%	80%	69%	78%	78%
Division	59%	57%	58%	69%	61%
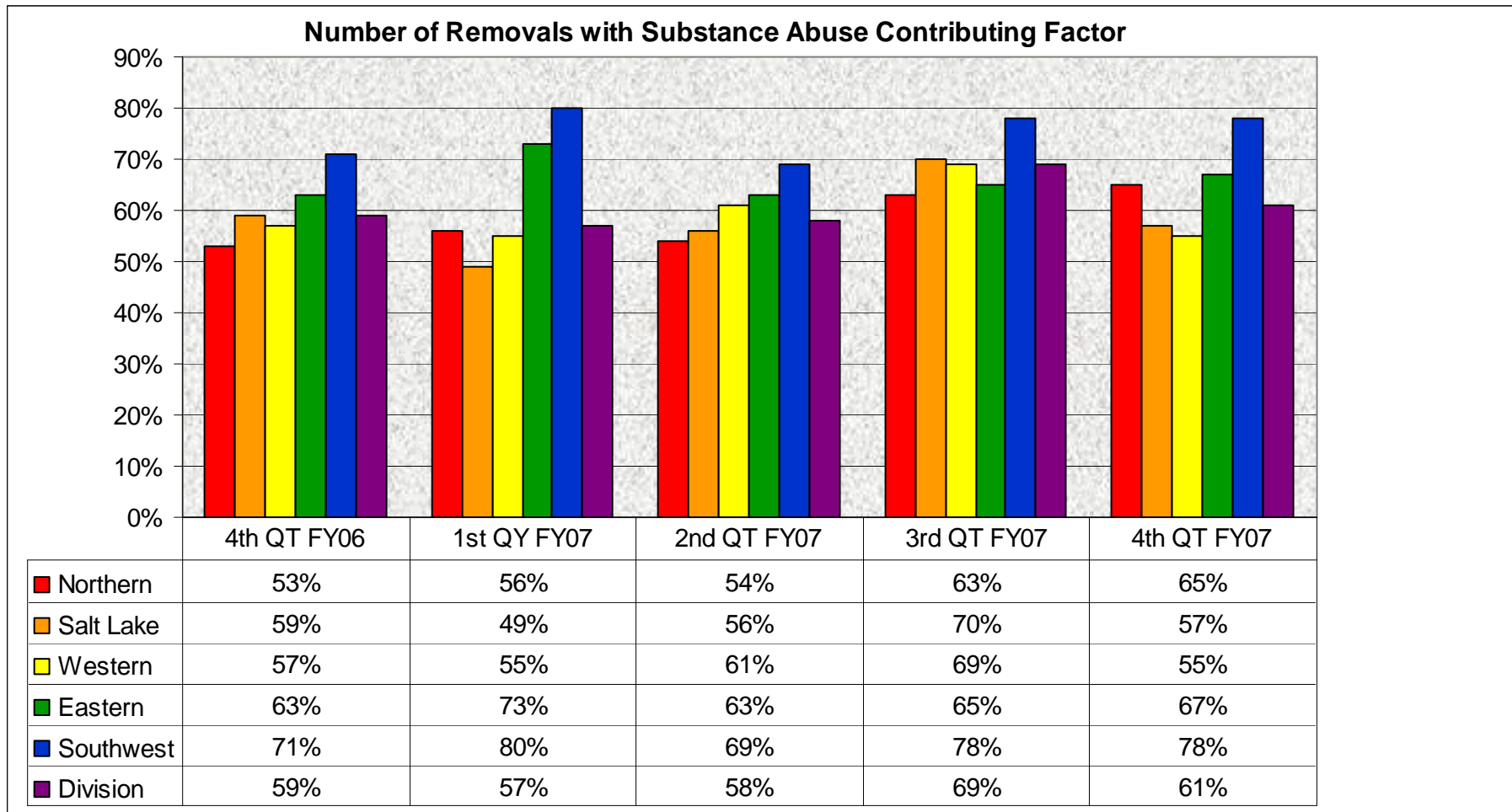
r_removal_nw_alcohdrug in the removals.pbl

10

Home-Based Information

Number of Home-Based Cases Open Point-in-Time
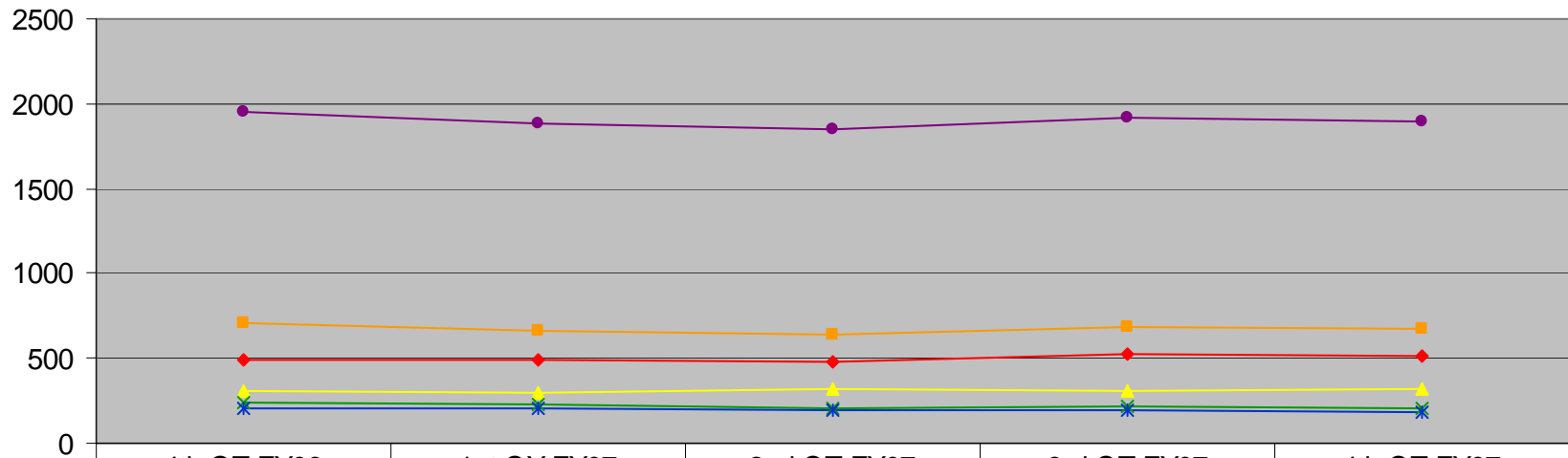
	4th QT FY06	1st QY FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
Northern	494	495	480	527	509
Salt Lake	711	662	644	685	674
Western	303	293	320	303	315
Eastern	243	232	209	213	205
Southwest	206	201	197	192	188
Division	1957	1883	1850	1920	1891

r_hb_pit_casetype in the removals.pbl

The table below shows the number of home-based cases served during the most recent quarter by case type. The table shows the variability in use of in-home codes across regions.

4nd QT FY07

	CCS	CIS	DVS	IHS	PAT	PFP	PFR	PSC	PSI	PSS
Northern	9	80	227	80	24	46	1	17	17	467
Salt Lake	116	64	182	272	69	161	38	82	36	383
Western	10	6	86	136	45	1	0	20	19	233
Eastern	40	39	52	26	1	0	0	24	12	179
Southwest	0	29	119	54	15	0	0	34	15	134
Division	175	218	666	568	154	208	39	177	99	1396

Home-Based services include: Child at Risk (CAR), Clinical Counseling Services (CCS), Counseling Individual Services (CIS), Domestic Violence Services (DVS), Independent Home Study (IHS), Post Adoptive Treatment (PAT), Protective Family Preservation (PFP), Family Reunification (PFR), Protective Services Counseling (PSC), Protective Supervision Interstate (PSI), Protective Services Supervision (PSS).

r_hb_sv_casetype in in_home.pbl

Foster Care Information

The chart below shows the number of open SCF cases on the last day of each quarter by Region.

	12/31/05	3/31/06	6/30/06	9/30/06	12/31/06
Northern	548	532	558	560	559
Salt Lake	957	970	998	991	981
Western	369	381	369	382	388
Eastern	260	263	279	275	280
Southwest	170	149	153	167	166
Division	2304	2295	2357	2375	2374
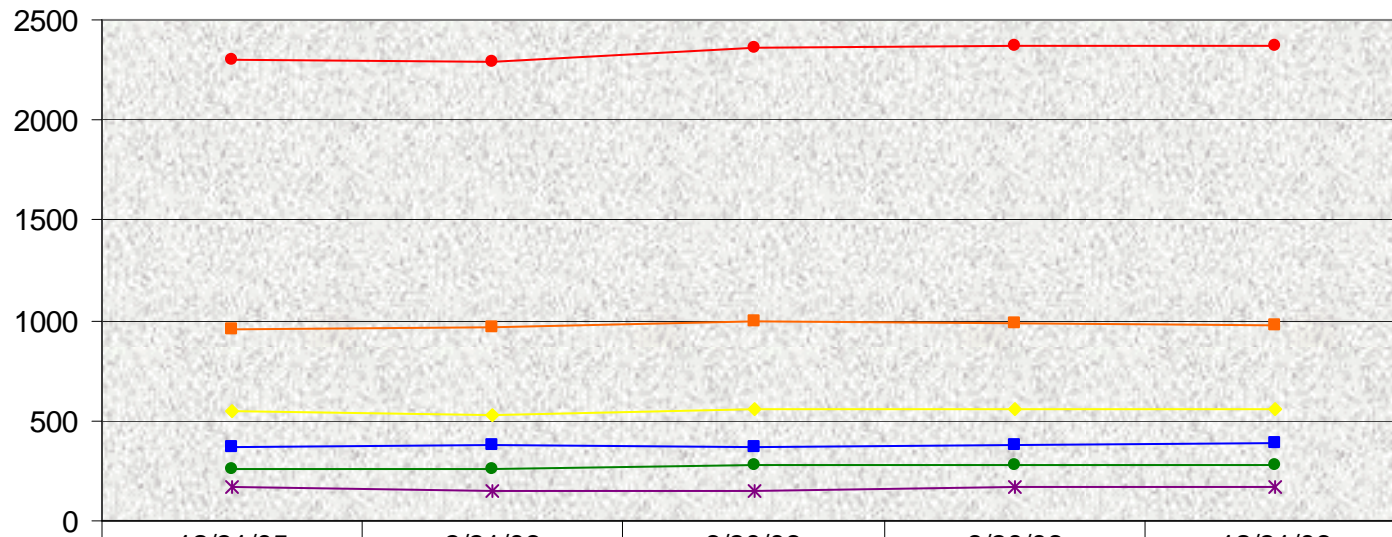
r_scf_pit_cases in SCF.pbl

Data on goals and average months in care are included below. Data on closed cases were provided to examine length of time to exit. Data on open cases was included to examine differences between exit cohorts and children who remain in care, in other words, to determine if there is a population who is remaining in care for long periods of time that are not reflected in the exit cohort information. A blank indicates there were no exits with that goal in the quarter.

Average Months in Care for Children Exiting by Goal
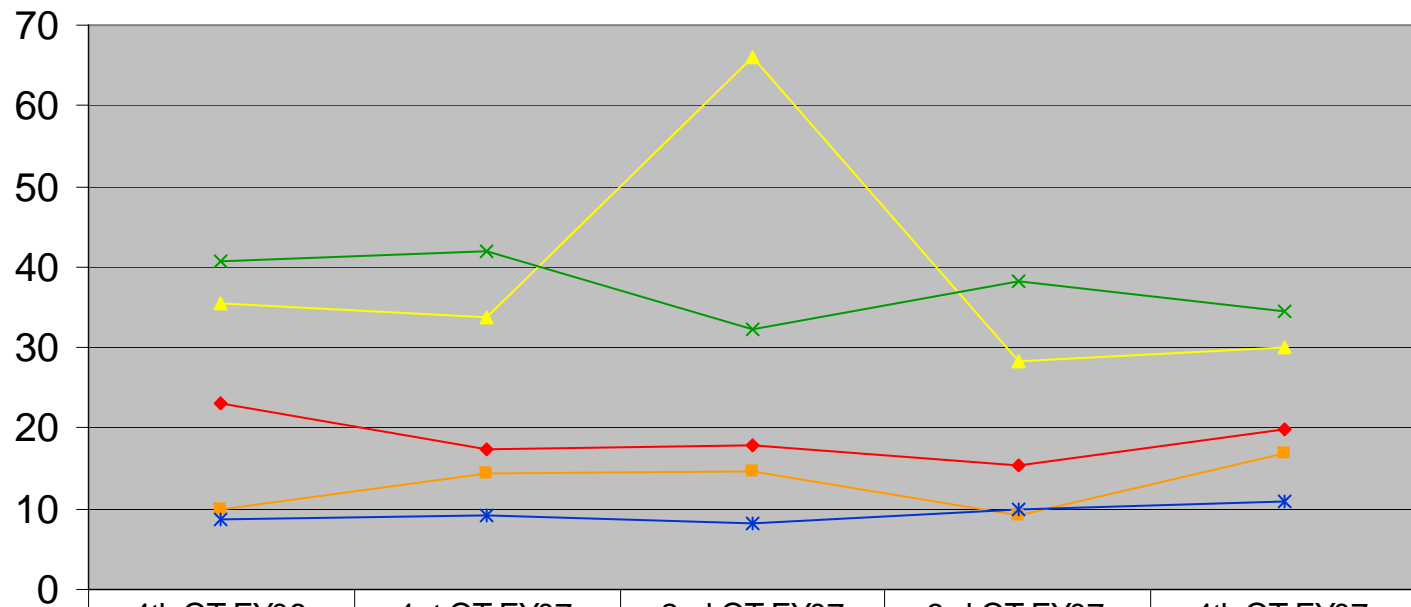
	4th QT FY06	1st QT FY07	2nd QT FY07	3rd QT FY07	4th QT FY07
◆ Adoption	23.13	17.29	17.77	15.4	19.8
■ Guardian/Relative	9.9	14.43	14.71	9.18	16.89
▲ Guardian/Nonrelative	35.6	33.73	66	28.25	30
✕ Individual Permanency	40.7	41.94	32.27	38.27	34.61
✳ Reunification	8.58	9.19	8.26	9.96	10.87

r_scf_cl_avgmosbygoal in SCF.pbl

Average Months in Care for Children by Goal
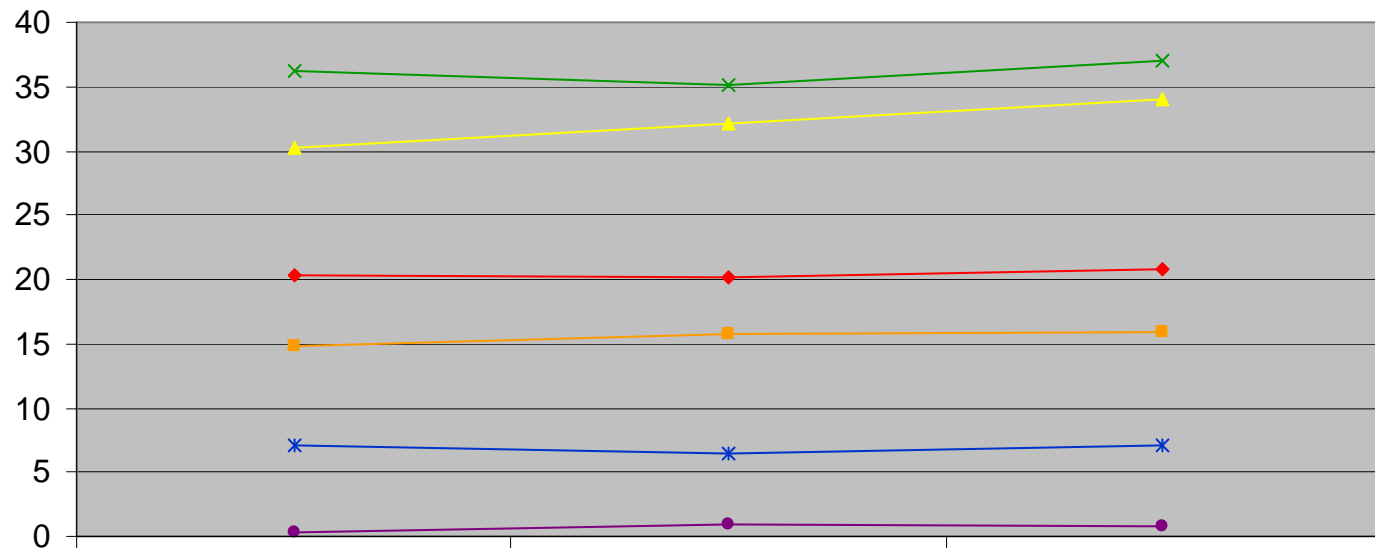
	Avg Mos Point in Time 12/31/06	Avg Mos Point in Time 3/31/07	Avg Mos Point in Time 6/30/06
◆ Adoption	20.34	20.17	20.82
■ Guardianship - Relative	14.84	15.73	15.91
▲ Guardianship - Nonrelative	30.16	32.17	34.06
✕ Individualized Permanency	36.29	35.1	37.07
✱ Reunification	7.16	6.39	7.09
● Goal not yet established	0.28	0.91	0.74

r_scf_sv_avmosbygoal in SCF.pbl

The information below shows the percentage of foster children by ethnicity as compared to the state child population percentages. SAFE allows for recording of multiple ethnicities so percentages may add to more than 100%.

Ethnicity of Foster Children 6/30/07

	African American	American Indian	Asian/Pacific Islander	Caucasian	Hispanic
Northern	10%	3%	2%	89%	30%
Salt Lake	6%	3%	2%	92%	29%
Western	7%	4%	3%	88%	18%
Eastern	2%	31%	0%	70%	13%
Southwest	1%	10%	0%	90%	12%
Division	6%	6%	7%	88%	24%
Population	1%	2%	5%	92%	13%
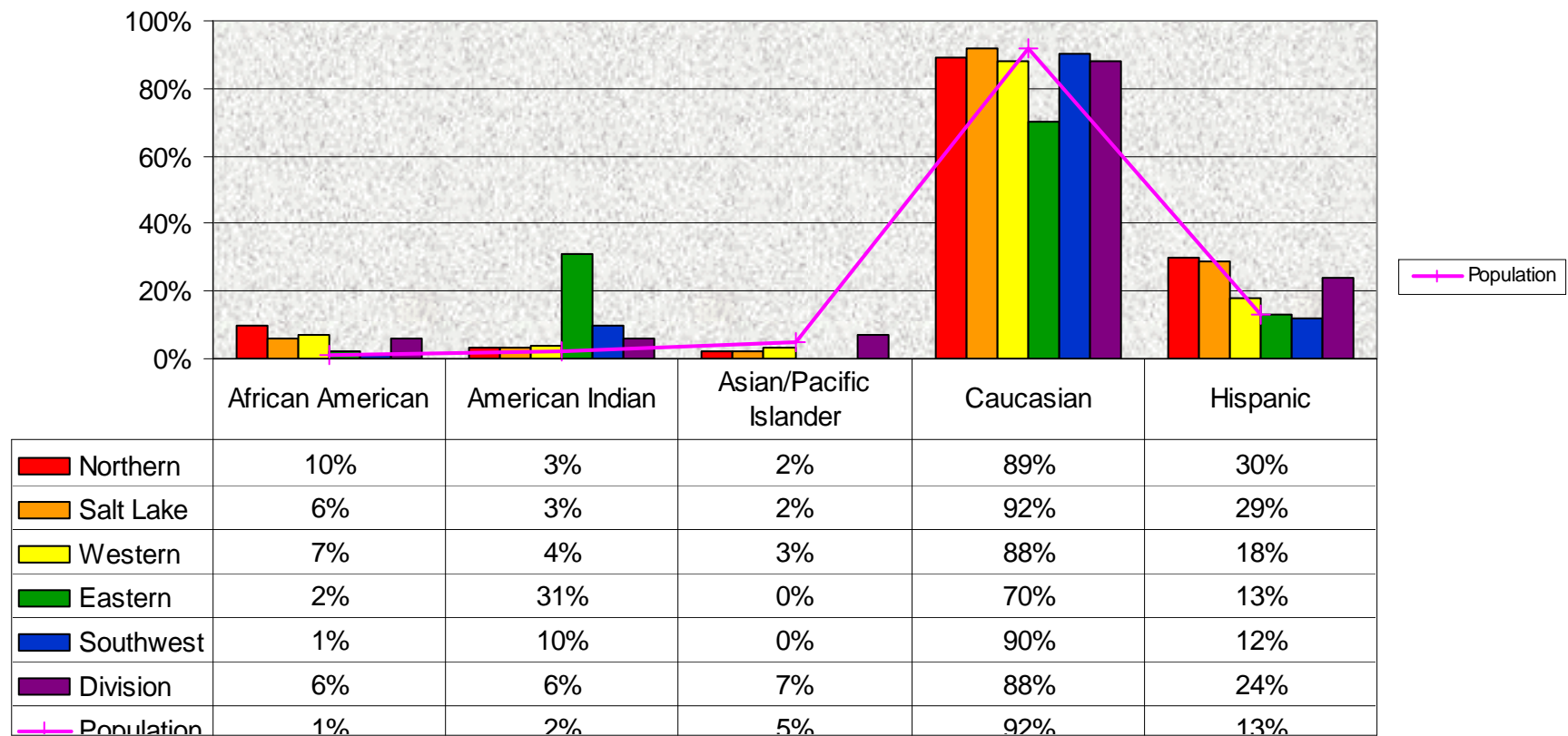
Provider Information

Below is information on providers with License types of LFC, LSC, UFC, and PFC.

Number of Resource Families (LFC, LSC, UFC, PFC)

	6/30/06	9/30/06	12/31/06	3/30/07	6/30/07
Northern	330	329	324	349	349
Salt Lake	351	357	331	378	360
Western	293	277	260	286	278
Eastern	148	136	136	142	134
Southwest	124	132	125	131	128
Division	1249	1234	1179	1289	1252

R_rf_pit_resource_families_count2
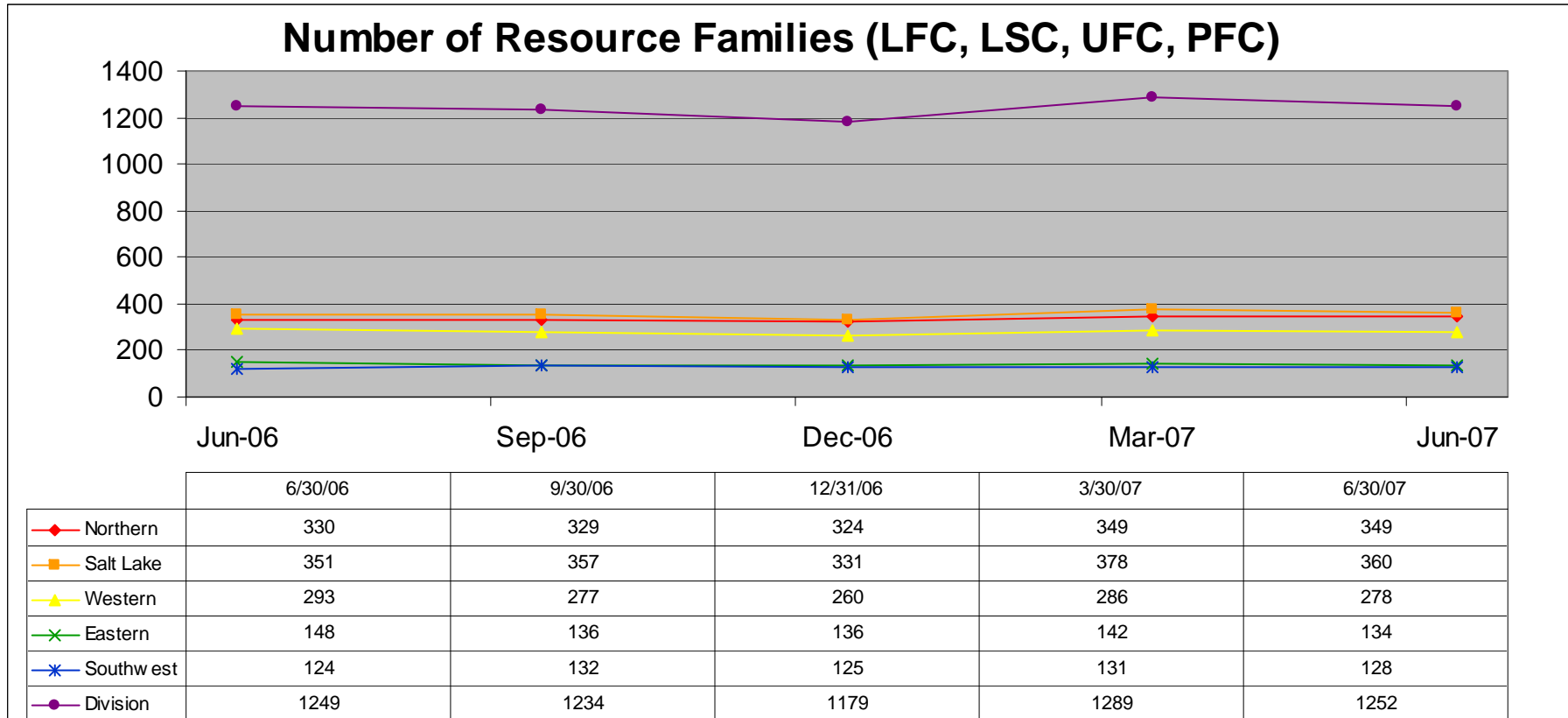
Ethnicity of Foster Parent providers licensed foster care (LFC), specified relative (LSC), Ute (UFC), and Paiute (PFC) are in the table below.

Ethnicity of LFC, LSC, UFC, PFC Providers 06/30/07

	African American	American Indian	Asian/Pacific Islander	Caucasian	Hispanic	Other
■ Northern	0.6%	0.0%	0.3%	96.4%	3.8%	2.4%
■ Salt Lake	0.3%	0.6%	0.3%	97.4%	7.2%	2.0%
■ Western	0.0%	2.2%	0.4%	94.8%	4.5%	2.6%
■ Eastern	0.0%	5.5%	1.6%	89.7%	5.5%	0.0%
■ Southwest	0.8%	0.8%	0.8%	96.6%	1.7%	0.8%
■ Division	0.3%	1.3%	0.7%	95.7%	5.0%	1.9%
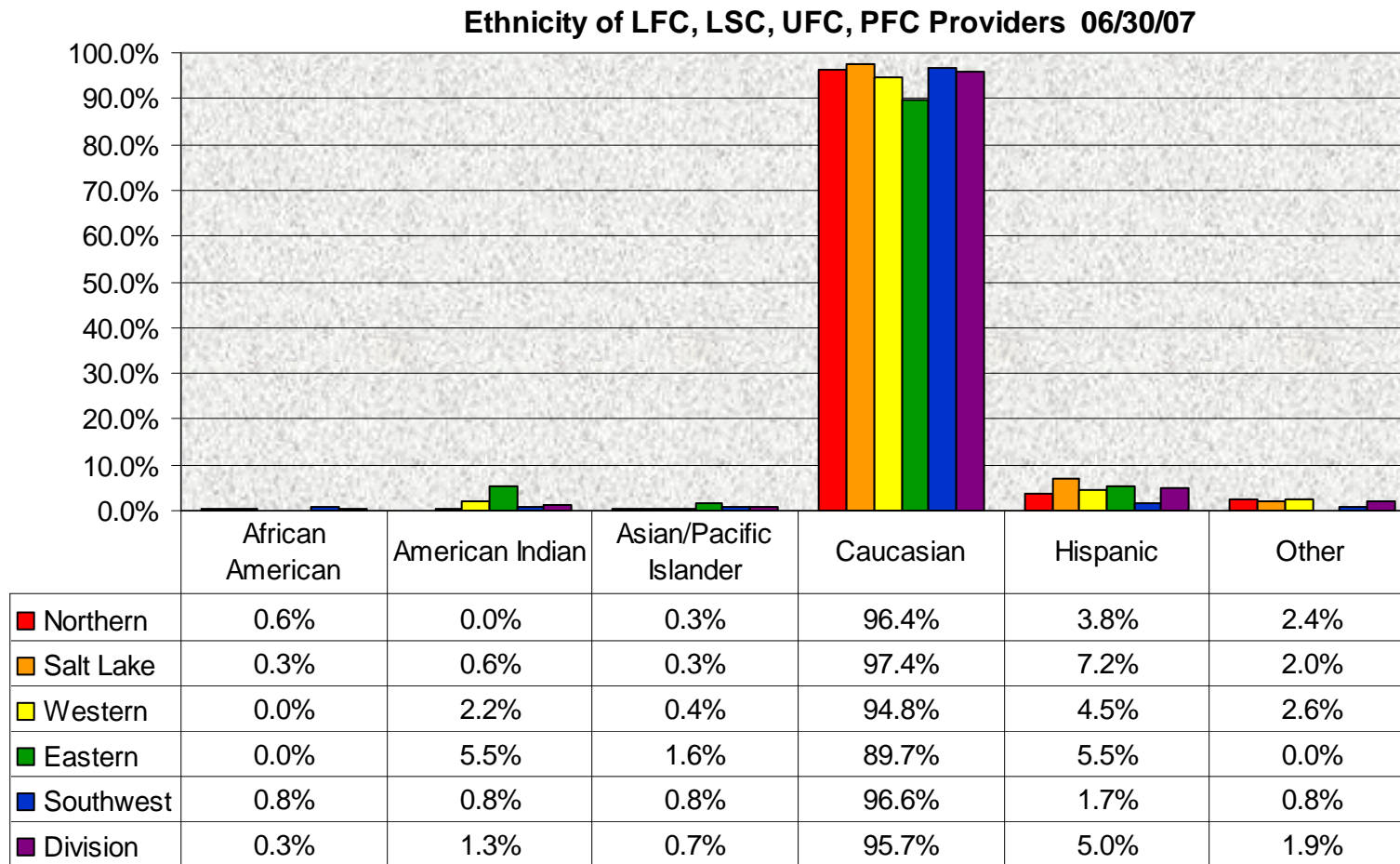
r_rf_op_resfamily_ethnicity_reg and r_rf_op_resfamily_hispanic_reg in the resource_family_ provider.pbl

Staff Information

The following pages contain information on number of caseworkers, caseworker caseload, supervisor caseload, turnover, employee training, and ethnicity of the workforce.

DCFS - Average Caseload Fourth Quarter FY 2007					
Based on caseworkers w/8 or more total cases, counting their cases & cases assigned to supervisors and lead workers. Supervisors are not included in the count of caseworkers and lead workers are counted as 1/2 worker.					
	Apr	**May**	**June**	**Total**	**Ave**
CPS					
Number of Caseworkers	114.5	112.5	101	328	**109.3**
Number of Cases - CPS only	1392	1470	1231	4093	**12.5**
Number of Cases - All	1483	1588	1346	4417	**13.5**
Foster Care					
Number of Caseworkers	197.5	205.5	200	603	**201.0**
Number of Cases - Foster Care only	2158	2249	2219	6626	**11.0**
Number of Cases - All	2786	2901	2838	8525	**14.1**
In-Home					
Number of Caseworkers	56.5	44.5	45	146	**48.7**
Number of Cases - In-home only	497	455	418	1370	**9.4**
Number of Cases - All	710	621	580	1911	**13.1**
Family Preservation					
Number of Caseworkers	37	35	37	109	**36.3**
Number of Cases - Family Pres. Only	119	117	121	357	**3.3**
Number of Cases - All	198	203	202	603	**5.5**
Generalist (No majority in one service)*					
Number of Caseworkers	21	26	21	68	**22.7**
Number of Cases	287	413	257	957	**14.1**
Domestic Violence*					
Number of Caseworkers	15	15	15	45	**15.0**
Number of Cases	605	483	431	1519	**33.8**
*No standard set for caseload					

Analysis of Caseworker Support Ratios—DCFS Regions
July 27, 2007

Region	Number of Supervisors	Supervisor to CW Ratio
Northern	18	1 to 7.8
Salt Lake Valley	42	1 to 6.4
Western	15	1 to 5.9
Eastern	13	1 to 5.7
Southwest	8	1 to 7.5
Division	96	1 to 6.6

DCFS Turnover Data
FY07

Total Turnover through leaving Division

Region	Total Staff	# left	% turnover
Northern	239	46	19.2%
SL Valley	408	86	21.1%
Western	141	28	19.9%
Southwest	101	17	16.8%
Eastern	147	31	21.1%
State Office	61	15	24.6%
Total	**1097**	**223**	**20.3%**

Caseworkers

Region	# Caseworkers 6/30/2006	# Left State Employment	%	# Left Division	%	Combined Percent	Number Promoted	%	# Moved to Other Pos	%	Total % Left CW
Northern	135	13	9.6%	4	3.0%	12.6%	7	5.2%	2	1.5%	19.3%
SL Valley	265	46	17.4%	17	6.4%	23.8%	10	3.8%	3	1.1%	28.7%
Western	87	12	13.8%	8	9.2%	23.0%	2	2.3%	1	1.1%	26.4%
Southwest	57	9	15.8%	1	1.8%	17.5%	4	7.0%	1	1.8%	26.3%
Eastern	71	10	14.1%	0	0.0%	14.1%	2	2.8%	0	0.0%	16.9%
Total	**615**	**90**	**14.6%**	**30**	**4.9%**	**19.5%**	**25**	**4.1%**	**7**	**1.1%**	**24.7%**

Supervisors

Region	Number Sup. 6/30/2006	# Left State Employment	%	# Left Division	%	Combined Percent	Number Promoted	%	# Moved to Other Pos	%	Total % Left CW
Northern	18	0	0.0%	2	11.1%	11.1%	3	16.7%	2	11.1%	38.9%
SL Valley	40	6	15.0%	0	0.0%	15.0%	1	2.5%	2	5.0%	22.5%
Western	15	2	13.3%	1	6.7%	20.0%	0	0.0%	0	0.0%	20.0%
Southwest	8	1	12.5%	0	0.0%	12.5%	2	25.0%	1	12.5%	50.0%
Eastern	13	3	23.1%	0	0.0%	23.1%	0	0.0%	0	0.0%	23.1%
Total	**94**	**12**	**12.8%**	**3**	**3.2%**	**16.0%**	**6**	**6.4%**	**5**	**5.3%**	**27.7%**

Employee Training 4th Qtr FY07

Training Course	Division	Northern	Salt Lake	Western	Eastern	Southwest	State Office
Child & Family Plan Classroom for CPS/Support Staff 2007	250	0	125	31	48	37	9
Child & Family Plan Classroom for Permanency Staff 2007	493	86	207	67	58	53	22
Child & Family Plan Web 2007	386	2	229	13	129	0	13
Child Interviewing	31	0	5	0	26	0	0
CORE 103 - The Effects of Abuse and Neglect on Child Development	110	65	0	45	0	0	0
CORE 104 - Separation and Placement in Child Protective Services	42	39	0	3	0	0	0
Driver's Safety	3		0	0	3	0	0
Legal-4th and 14th Amendments	52	3	2	2	8	1	36
Level A - Introduction to the Department and Division	77	30	0	26	0	21	0
Level B - Organization for Practice and Documentation	101	27	0	37	7	30	0
Level C - Child Abuse and Neglect	116	63	0	17	0	36	0
Limelight Training	17	0	0	0	0	17	0
Practice Model Assessing	60	0	0	60	0	0	0
Practice Model Engaging	70	0	0	56	5	9	0
Practice Model Intervening	40	0	0	0	15	25	0
Practice Model Planning	75	0	0	28	15	32	0
Practice Model Support Staff - Assessing	7	0	0	4	3	0	0
Practice Model Support Staff - Engaging	8	0	0	0	8	0	0
Practice Model Support Staff - Intervening	12	0	0	3	9	0	0
Practice Model Support Staff - Planning	12	0	0	3	9	0	0
Practice Model Support Staff - Teaming	9	0	0	0	9	0	0
Practice Model Teaming	85	0	0	59	0	26	0
Provider MH Relational Brain (Trauma/Attachment)	40	0	1	0	31	8	0
SAFE day 1	42	0	25	10	2	5	0
SAFE day 2 for CPS	5	0	1	3	0	1	0
SAFE day 2 for Permanency	21	0	18	0	0	3	0
SW Region Adv PM Day	82	0	0	0	0	82	0
UDVC - DV Basic - Classroom	32	0	0	32	0	0	0
Unlawful Harrassment	60	0	0	0	0	60	0
UT-AZ Safety Net - "Breaking Down Barriers and Empowering People in Isolated Communities"	9	0	0	0	0	9	0
Western NE ICWA	6	0	0	6	0	0	0
Western Professional In-Service	62	0	0	62	0	0	0
Worker Safety	26	14	0	6	6	0	0
Total Workers Trained	837	108	336	115	129	106	43

R_training_worker_count in worker.pbl

Ethnicity of Workforce 08/12/07

	African American	American Indian	Asian/Pacific Islander	Caucasian	Hispanic
■ Northern	0.8%	0.0%	1.1%	95.0%	3.0%
■ Salt Lake	1.2%	0.5%	2.7%	90.0%	5.6%
■ Western	0.0%	0.7%	0.0%	95.2%	4.1%
■ Eastern	0.0%	2.1%	0.0%	96.4%	1.4%
■ Southwest	0.0%	1.9%	0.0%	95.2%	2.9%
■ Division	0.6%	0.9%	1.2%	93.6%	3.7%

Data Warehouse